# NORTH YORKSHIRE LOCAL ACCESS FORUM

# 19<sup>TH</sup> NOVEMBER 2009

## MAINTENANCE UPDATE

## 1.0 PURPOSE OF REPORT

1.1 To provide an update on maintenance work undertaken in the first half of this financial year.

#### 2.0 BACKGROUND

2.1 The report covers the period 1 April 2009 to 30 September 2009

## 3.0 FIGURES

3.1 The Following table shows the number of issues handled

	Issues Logged	Issues Resolved	
Total	1481	1631	

3.2 It is possible to break these issues down by type to give an indication of the nature of issues we are handling. The following table gives figures for the 'Top Ten' issues – both logged issues and resolved issues.

Issue Type	Total Logged	% of	Total Resolved	% of
		Total		Total
Signposting	176	11.9	348	23.5
Vegetation	312	21.1	260	17.6
Stile	142	9.6	174	11.7
Gate	170	11.5	168	11.3
Waymarking	156	10.5	148	10.0
Ploughing &	130	8.8	118	8.0
Cropping				
Terrain	67	4.5	82	5.5
Cross Path	80	5.4	80	5.4
Obstruction				
Bridge	49	3.3	51	3.4
Obstacles	46	3.1	31	2.1

#### 4.0 CONCLUSIONS

- 4.1 The team is on course to meet it's annual target of 3200 issues
- 4.2 The total number of issues resolved exceeds the number of issues logged, representing a reduction in backlog of 150 issues
- 4.2 The most commonly reported issue affecting the network year to date is vegetation.
- 4.3 The categories of issue resolved closely reflected the categories of issue logged with the exception of signposting. More signposting has been carried out as a result of a proactive programme to clear all signposting issues. This programme will continue.
- 4.4 The resolved issues do not just represent numbers, they are real improvements to the network the attached photos give a brief overview of some of the good work done so far this year.

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# THE YEAR SO FAR IN PHOTOS





Upgrade of footpath in Pateley Bridge to provide Access for all





Riverbank Stabilisation work at Bedale





Replacement of Jamie Wood Footpbridge, Crathorne





Route surface improvements at Ampleforth









Repair and improvement of riverside route at Settle









Improvements on world renown Coast to Coast route at Iron Banks, Richmond